

If you are abroad and your card has been lost/stolen, you can request the replacement of the card or the emergency release of cash, as follows:

Call the Visa International Service Center, at the toll free phone numbers below, or contact the Customer Support Service of Banca Transilvania at the following phone number:

**+40 264 594 337**, available 24/7

**Visa service centers:**

<b>If you call from:</b>	<b>The phone number is:</b>	<b>If you call from:</b>	<b>The phone number is:</b>
South Africa	0800-990-475	Israeli	1-800-941-1605
Anguilla	1-800-847-2911	Italy	800-819-014
Antigua	1-800-847-2911	Jamaica	0-800-847-2911
Saudi Arabia	1-800-10-866-654-0129	Japan	00531-11-1555
Argentina	0800-666-0171	Latvia	800-2131
Aruba	800-1518	Lebanon (Beirut only)	426-801-866-654-0130
Australia	1-800-125-440	Lebanon (outside Beirut)	01-426-801-866-654-0130
Austria	0800-296-704	Lichtenstein	0800-89-4732
Bahamas	1-800-847-2911	Lithuania	8-800-900-28-800-406-9962
Bahrain	8000-006	Luxemburg	0800-2012
Barbados	1-800-847-2911	Malaysia	1800-80-0159
Belgium	0800-1-8397	UK	0800-89-1725
Bermuda	1-800-847-2911	Mexico	001-800-847-2911
Bolivia	800-10-0188	Mauritius	01-120-866-654-0165
Bonaire	001-800-847-2911	Montserrat	1-800-847-2911
Brazil	0800-891-3680	Morocco	002-11-0011-866-654-0163
Canada	1-800-847-2911	Nevis	1-800-847-2911
Cayman Islands	1-800-847-2911	New Zealand	0800-44-3019
Chile	1230-020-2136	Norway	800-12052
China (South)	10-800-110-2911	The Netherlands	0800-022-3110
China (North)	10-800-711-2911	Okinawa	00531-11-1555
Columbia	01-800-912-5713	Panama	001-800-111-0016
Correa	00798-11-908-8212	Poland	0-0-800-111-1569
Costa Rica	0-800-011-0030	Portugal	800-8-11-824
Croatia	0-800-220111-866-654-0125	Puerto Rico	1-800-847-2911
Curacao	001-800-847-2911	Russia (Moscow only)	755-5042-866-654-0164
The Czech Republic	800-142-121	Russia (only St. Petersburg)	325-5042-866-654-0164
Denmark	80-010277	Russia (outside Moscow and St. Petersburg)	8-10-800-110-1011-866-654-0164
The Dominican Republic	1-800-847-2911	Saba	1-800-847-2911
Egypt (Cairo only)	510-0200-866-654-0128	Saint Eustatius	1-800-847-2911
Egypt (outside Cairo)	02-510-0200-866-654-0128	Saint Kitts/Nevis	1-800-847-2911
Switzerland	0800-89-4732	Saint Maarten	1-800-847-2911
United Arab Emirates	0-800-121-866-654-0112	San Marino	800-819-014
Estonia	800-12001	Singapore	800-110-0344
Finland	0800-11-0057	Slovakia	0-800-000-101-800-406-9970
France	0800-90-1179	Spain	900-99-1124
Philippines	1-800-1-111-9015	USA	1-800-847-2911
Germany	0800-811-8440	Sweden	020-795-675
Gibraltar	877-3745966-8800	Taiwan	00801-10-3008
Greece	00-800-11-638-0304	Thailand	001-800-11-535-0660
Grenada	1-800-847-2911	Trinidad/Tobago	1-800-847-2911
Guam	1-800-847-2911	Turkey	00-800-13-535-0900
Guatemala	1-800-999-0115	Uruguay	00-0411-940-7915
Hong Kong	800-96-7025	Venezuela	800-1-2169
Hungary	06-800-17682	British Virgin Islands	1-800-847-2911
Indonesia	001-803-1-933-6294	US Virgin Islands	1-800-847-2911
Ireland	1-800-55-8002		

If the country you are visiting is not present in the list above, or if you cannot call any of the numbers above, please call the following phone number (chargeable): **+1 410 581 9994**