



COOKIES POLICY

Cookies Policy for the BTPay Web Internet Banking Application

<https://btpay.bancatransilvania.ro>

The Internet Banking app <https://btpay.bancatransilvania.ro>, hereinafter referred to as “BTPay Web” is owned by BANCA TRANSILVANIA S.A. (hereinafter referred to as "Bank" or "BT"), a credit institution, Romanian legal entity having its registered office in Cluj-Napoca, Calea Dorobantilor, 30-36, Cluj, telephone 0264 308 028, registered with the Trade Register under no. J1993004155124, tax identification number RO 5022670.

The BTPay Web Internet Banking app is owned by Banca Transilvania S.A. and uses cookies.

The following information is intended to provide you with details of what cookies are, as well as their placement and use by BTPay Web.

If you need more information about cookies, which is not covered by this Policy, you can write to us at contact@btrl.ro or you can call the BT Contact Center telephone number - 02648028 (or *8028). As regards the processing of personal data within the use of cookies, you can also contact the Data Protection Officer (DPO) appointed by BT, at dpo@btrl.ro.

What is a “cookie”?

Cookies are small text files, consisting of letters and numbers, stored by your Internet browser in order to improve your Internet navigation experience. These files allow a website to recognize a user's equipment. They contain information that links a web page user to a webserver (website). If a user accesses that website again, the webserver will read the previously stored information.

A cookie will not adversely affect your computer, mobile device or other equipment and will not store any identifying information.

A cookie consists of 2 parts: name and content or value. A cookie has a determined life cycle; technically speaking, only the webserver sending the cookie can access it again when a user returns on the website related to the said webserver.

The settings performed in your Internet browser allow you to launch or block cookies. Cookies cannot be used to run programs or send viruses.

The use of cookies enhances your experience on the websites of Banca Transilvania.

The BTPay Web Internet Banking app <https://btpay.bancatransilvania.ro> uses session cookies (stored in memory) and persistent cookies (placed on your hard disk). Persistent cookies are written to the Cookies folder under the user profile folder or the WINDIR\Cookies folder.

The BTPay Web Internet Banking app <https://btpay.bancatransilvania.ro/> does not store personal information. Cookies used in this application are meant for technical purposes, only, strictly related to the operation of the application (storing the language chosen by the user when accessing the application, keeping the session stable and secure, etc.), which is why blocking them makes it impossible to use the app.

What types of cookies does the BTPay Web Internet Banking app use?



The BTPay Web Internet Banking application uses session and permanent cookies, as well as its own cookies, for the following purposes:

Strictly necessary cookies

These cookies are necessary for the BTPay Web app to function and cannot be disabled in our systems. They are usually set only in response to actions taken by visitors to this app, requesting various services, such as setting privacy preferences, logging in or filling out forms. In the browser they are using, visitors (users) can set to block or receive a warning about these cookies, but in this case, certain parts of the app may not work.

These types of cookies are exempt from the rule of obtaining consent for their placement.

Functional Cookies

These cookies enable the optimal or, as the case may be, personalized operation of certain sections of the BTPay Web application, such as live chat and visual assistance. These cookies may be set by us or by our partners whose services we have added to the application. If you do not allow these cookies, chat and visual assistance will not work.

List of such cookies and the identity of the third parties that place them:

Cookies name	Platform	Category	Details
.ASPXFORMSAUTH	Ebankit	Strictly necessary	Used to identify whether or not a user is logged in
ASP.NET_SessionId	Ebankit	Strictly necessary	Session cookie required for user authentication
__AntiXsrfToken	Ebankit	Strictly necessary	Cookie used to increase security
FunctionalCookies	Ebankit	Strictly necessary	Logs the user's interection with the cookies banner
ShowCookieBar	Ebankit	Strictly necessary	Logs the user's interection with the cookies banner to ensure it is no longer shown
FUNC_PREF	Ebankit	Strictly necessary	Session cookie required for user authentication

How can you control cookies?

You can change your cookie settings in BTPay Web (except for the necessary cookies) by going to the Cookies Settings menu. It is available both in the cookie banner of the BTPay Web Internet Banking



application and in its footer. Likewise, you can also set your browser to block all types of cookies, including necessary cookies. Please note that in such a situation, the websites you visit (including the BTPay Web Internet Banking application) may not function properly.

If you wish to block the cookies, please set your Internet browser as follows:

Google Chrome:

- click the key icon and select Options from the list
- click “Advanced Settings”
- click Content settings under Privacy.
- select the settings you want
- click X to close

Mozilla Firefox:

- select Tools from the main toolbar and then Options
- click the Privacy tab
- select the settings you want
- click OK to close

Internet Explorer:

- click the Settings/Tools icon
- click Internet options
- click Privacy and then select the options
- click Apply and then OK to save your preferences

Security and privacy issues

To avoid computer attacks based on cookies we recommend that you make sure that the version of the browser you are using is always up-to-date.

The data collected by cookies is generally anonymous. In cases where cookies process personal data, you have the rights provided in Banca Transilvania's Privacy Policy, which you can find at the following link: <https://www.bancatransilvania.ro/politica-prelucrare-si-protectie-date-personale/>.